



INFINIUM  
Capital Management

Dear Murrel,

Thanks for a great picnic! The company consensus is that it was "awesome!! There was something for everyone. Families loved the clown mc who kept things moving with different activities. The DJ played good atmosphere music that was current and mixed with oldies. The "red team WC Fieldhouse players" were actively participating with everyone. The food was yummy and the drink- well, let's just say, the beers were quite tasty on a beautiful summer's day overlooking the Chicago skyline. The fields were great and the guys had a blast playing softball on it. Parking was a breeze. Having the big tent to dine under and hang out was also a favorite spot to watch the silly games. The food servers were friendly and enthusiastic about preparing the lunch.

All in all, it was a first class company summer picnic. The company "heads" enjoyed themselves, as there were no decisions to make during the event except which food to eat and how many times they wanted to do the velcro wall. We let you guys do the work and it allowed all employees to truly relax and have fun. You came thru on all your promises. Without a doubt, this company picnic was the perfect way to spend a summer day downtown with co-workers and family.

Sue, the event organizer, was also awesome. She took the kids under her wing and entertained them. Anything we needed, she was there to fulfill. She had things running like a well-oiled machine. Just wonderful!!

Big thanks to connecting us with Charlene Martin of Edward Fox photography. Our party will now be on a website and CD. That was a last minute thing and you made it happen. We are anxious to see how they turn out. Lots of smiling faces, no doubt.

Thanks Again,

*Chuck & Kathleen*

Chuck and Kathleen

(and all at Infinium Capital Management)

# Thornton Tomasetti

Murrel Karsh  
Windy City Fieldhouse  
2367 West Logan Boulevard  
Chicago, Illinois 60647

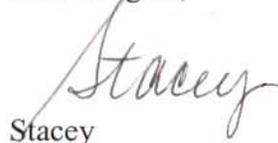
Dear Murrel:

I want to thank you and your fantastic staff for all your help in making our Thornton Tomasetti company party a huge success!

Our party was Saturday, July 29<sup>th</sup> at the UIC Picnic Grounds. Scott, the onsite staff member was so helpful in making sure everything went smoothly. He answered all my questions (and as you know Murrel, there were a lot!) without hesitation and was very friendly. Your other staff that was there to facilitate the games were so friendly and helpful as well, and this will easily go down in our books as the most successful summer party to date! The staff member that helped with the kids games (I'm sorry, but cannot remember his name) tirelessly kept those kids busy ALL DAY with all the different games and with his high energy!

Thank you so much for all your hard work. I will highly recommend you to everyone I know!

Thanks again,



Stacey  
Senior Human Resources Coordinator

## TEAM CHALLENGE FEEDBACK...



### Pfizer Pharmaceuticals Group

Jenner Marcucci  
Director of Regional Training

Eric,

Outstanding! In one word, our event at the Windy City Fieldhouse was OUTSTANDING! Thank you so much for putting together an excellent teambuilding session for some very demanding managers! They were skeptical about the event at first, but as soon as we got started they opened up and had a great time. Perhaps of even greater importance, some productive relationships were started amongst them, which will benefit everybody.

About two weeks after our event, I asked the Team Leader for some feedback. After all, the event was great, but the true measure of all training is not just how effective it is at the time, but what effects it has in changing behavior in the team one week, one month, 3 months post-training.

The following quote sums up the event:

*“Today we met as a team for the first time since our teambuilding event at the Windy City Fieldhouse, I couldn’t believe the difference! Our team was much more cooperative, productive, and the participation was much more evenly spread amongst the team members. In fact, several members took leadership roles who have never stepped up before. Thank you for providing us with the forum to work out some of our differences, and build on our strengths!”*

Now, that’s the **real** measure of training ROI!

My thanks to you and your team for being professional, thorough, and fun! I’m always telling my people that we want to be the best customer service representatives in the industry, just like Nordstrom, Ritz-Carlton, or Southwest Airlines. You were like the “Nordstrom” of training events; everything we asked for, we got. And we got it with a cheerful attitude.

Thanks again for delivering an outstanding event- it is still paying dividends! We look forward to many more events with you and your team!

Sincerely,

Jenner Marcucci  
Director of Regional Training

# "MISSION IMPOSSIBLE" SCAVENGER HUNT FEEDBACK...



Kraft Foods

---

Eric DeLau  
Corporate Sales Director  
Windy City Fieldhouse  
2367 West Logan Blvd  
Chicago, IL 60647

Dear Eric,

Thank you for helping me plan a wonderful summer outing! For as busy as I am, it was wonderful to be able to work with you and your staff and put the creative work in your hands. You and your team certainly exceeded my expectations and delivered a great outing that I was so fortunate to be in charge of for my department. I have received overwhelming responses of how much fun my co-workers had at our summer outing. Prior to the event, no one knew what I had up my sleeve and keeping them in suspense about the activities they would be doing in downtown Chicago was just as much fun as seeing them all participate in their groups.

The Scavenger Hunt that you put together was extremely creative and clever! Certainly a day of adventure as team-work, along with a little competition made the day's activities amusing for everyone involved. Many individuals have thanked me for such a unique idea and commented on what a perfect day of fun, despite the sweltering 95-degree heat. Having the Spy Guides carry squirt guns added to the entertainment.... Even adults need to be silly every now and then.

I have displayed the pictures and awards in an open area and other departments come by to look and love to hear more about the Mission Impossible Scavenger Hunt. Many departments have asked more about the event and are excited to do something with Windy City Field House too! The pictures show how much fun everyone had and any on-looking person passing one of the teams on the street also must have been entertained.

Thank you for a fabulous event! I look forward to working with you and the staff of Windy City Field House to plan other possible events in the future.

Sincerely,

A handwritten signature in black ink that reads "Amy Fenetti". The signature is written in a cursive, flowing style.

Amy  
HR Information Analyst